



**Capacity raising and
institutional development
for the realisation of the
negotiation process on
bilateral agreements in the
area of social protection**

Pristina 6 – 7 May



MISCELLANEOUS PROVISIONS

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- **ARRANGEMENTS FOR COOPERATION**
- **USE OF LANGUAGES**
- **EXEMPTION FROM CHARGES AND AUTHENTICATION**
- **CURRENCY OF PAYMENT**



CLAIMS AND APPEALS

LIABILITY OF A THIRD PARTY

RECOVERY OF UNDUE PAYMENTS

RESOLUTION OF DISPUTES



TRANSITIONAL PROVISIONS



FORMER INSURANCE PERIODS

FORMER BENEFITS

FORFEITURE AND PRESCRIPTION

RATIFICATION, DURATION AND TERMINATION



**THANK YOU FOR YOUR
ATTENTION !**